

Disability Access and Inclusion Plan 2026 – 2030



How to use this plan



We wrote this plan for our staff and clients.



This is an Easy Read summary of our plan.

It only includes the most important ideas.



You can ask someone you trust for help to:

- read this plan
- find more information.



We wrote some words in **bold**.

We say what some of these words mean.

A complete list of these words is on page 25.

Acknowledgement of Country



Aboriginal people are the First Nations peoples of South Australia.



We respect the important connection that Aboriginal peoples have with Country.



We recognise that Aboriginal people have been treated unfairly and had their land taken.



We will work with Aboriginal people and communities to improve how we do things.

What's in this plan?

Contents

Disability Access and Inclusion Plan 2026 – 2030	1
How to use this plan	2
Acknowledgement of Country	3
What's in this plan?.....	4
About us	5
About our plan	6
How we made our plan	7
Who our plan supports.....	9
What our plan focuses on	11
1. Accessible and inclusive communities	13
2. Learning and working	17
3. Good supports and services	19
4. Better health and wellbeing.....	21
5. Safety and the justice system	22
Word list.....	25
Our autism action plan	27
1. Getting an autism diagnosis.....	28
2. Working and earning money	28
3. Finding and using services	29
4. Taking part in the community	29
5. The justice system	30

About us



We are the Attorney-General's Department.

This is part of the Government of South Australia.

We work to:



- keep South Australians safe

Rights



- protect rights



- keep our **justice system** fair.

About our plan



We created a plan called the Disability Access and Inclusion Plan 2026 – 2030.

We call it our plan.



Our plan is for South Australia to be:

- **accessible**
- **inclusive.**



When our work is **accessible**, it is easy for everyone to:

- find and use things
- understand what we do.



When our work is **inclusive**, everyone can:

- take part
- feel like they belong.

How we made our plan



Our plan follows the South Australian State Disability Inclusion Plan 2025 – 2029.

We call it the State Plan.



The State Plan is about making South Australia:

- more **inclusive**.
- more **accessible**.



When the community is **accessible**, it is easy to:

- understand things
- find and use things
- travel around.



Our new plan follows the Disability Access and Inclusion Plan for 2020 – 2024.



We asked for feedback to help write the plan.

When you give feedback, you tell someone what they are doing well and what they could do better.

This includes feedback from:



- people with **disability**



- families and carers



- **providers**

Providers are people whose work is to support people with **disability**. They do this by helping people with things they might not be able to do easily.



- our staff in the Attorney-General's Department.

Who our plan supports

Our plan supports all South Australians with **disability**, including:



- Aboriginal people



- people from different cultures and backgrounds



- people who live far away from cities and towns



- women



- children



- **LGBTIQA+** people

These letters stand for people who are lesbian, gay, bisexual, transgender, intersex, queer and/or asexual.

The ‘+’ is for people who are part of the LGBTIQA+ community but don’t talk about themselves using a word from this list.



- people with **intellectual disability** or people who benefit from more support because of their **disability**

An **intellectual disability** affects how you:

- learn new things
- solve problems
- communicate
- do things on your own.

What our plan focuses on



Our plan includes actions across 5 important areas. These areas are in a list starting on this page.



1. **Accessible** and **inclusive** communities



2. Learning and work



3. Good supports and services



4. Better health and wellbeing



5. Safety and the **justice system**



We explain what these areas mean and what we will do on the next few pages.

1. Accessible and inclusive communities



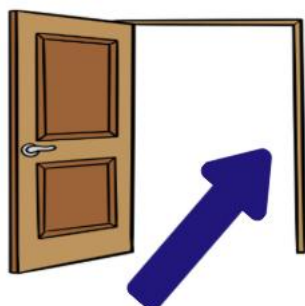
We want more people with **disability** to:

- take part in the community
- feel like they belong in the community.

To help, we will:



- make our activities and events easy to come to and be a part of for everyone



- make our buildings easy for everyone to visit and be in when we make changes

For example, making doors wider for people who use mobility aids to go through.



- speak to people with **disability**, their carers and supporters before we change the way we do things or make something new



- get a group of people together to work on supporting diversity and inclusion in the Office of the Director of Public Prosecutions. This is a part of Attorney-General's Department



- celebrate **disability** diversity through actions and events, like supporting the International Day of People with Disability



- make sure people know what people with **disability** need to be included and part of everyday life



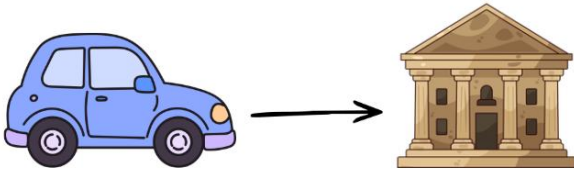
Treat people badly

- tell the public that we can't treat people badly because of their ability, race, age, gender or sex.

We will make our services easier to access for people with **disability** by:



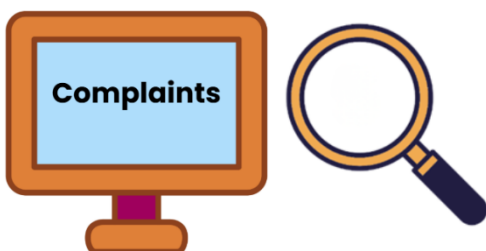
- making new rules to help people with **disability** find and use government records



- supporting victims of crime if they need help with travel, such as getting to court



- using Auslan, listening services and assistive technology



- making our complaints systems easier to find and use.



We will teach our staff:

- about the rights of people with **disability**
- about **disability** and how to be **inclusive**



- how to help clients find housing supports.

We will share information better by:



- creating a guide so we can follow **best practice** when writing and speaking about **disability**



- sharing information in **accessible** ways, like making Easy Read documents



- giving information in different languages.

2. Learning and working



We want more people with **disability** to take part in learning and working.

We will:



- teach our staff to better support people with **disability**



This includes for people who need to deal with the **justice system**.



- employ volunteers with **disability** and make paths to paid jobs where we can



- use support services to hire staff with **disability**



- teach our staff **best practice** hiring processes and review every year

We will make changes that are fair and possible:



- to help people with **disability** when they apply for a job with us



- to help our staff with **disability** do their work and learn.

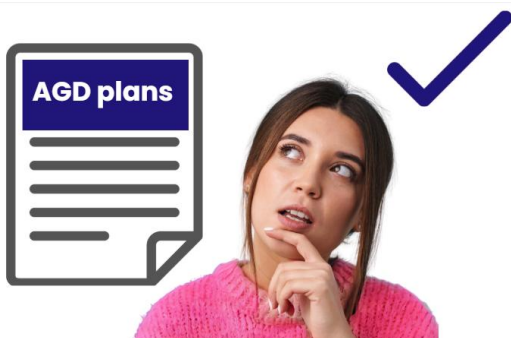
3. Good supports and services



We want people with **disability** to get the right support that meets their needs at home and in the community.



We will give our staff tools so they can help people with **disability** access supports and services.



We will have plans to help people with **disability** make their own choices and stay in control.

The Office of the Public Advocate – which is part of the Attorney-General’s Department - will support adults who need help to make their own decisions by:



- having information about **supported decision-making** on its website



- providing Easy Read brochures



- using an online tool to help us understand the wishes of people under guardianship



- holding information sessions to help people in the community understand their rights and responsibilities.

4. Better health and wellbeing



We want people with **disability** to have the best health and wellbeing they can.

We want them to feel well for their whole lives.



We will give our staff information about **disability** supports.



We will check this information often to make sure it is new and correct.



We will give staff clear information about how to get mental health support.

Staff can use this information if a client asks for help.

5. Safety and the justice system



We want to make things safer and better for people with **disability**.

This includes when they deal with courts, the law, and our emergency services.

We will:



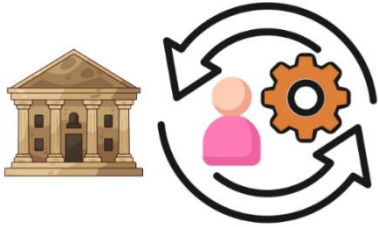
- talk with people with **disability** so they can help shape laws, our plans and services.



- train the justice and legal workers in our Department to support people with **disability**



- support people with **disability** to feel safe when they use the **justice system**, including when they get legal help.



We will make changes to help people with **disability** use the **justice system**.

We will provide:



- support for people with **disability** who need to go to court



- communication help, interpreters and translators if needed



- **accessible** legal documents



- helpful visual aids and signs in court and in our offices.



We will help protect people with **disability** from harm.

We will do this by:



- helping them know their rights



- having plans to keep staff and customers with **disability** safe in an emergency.

Word list

This list explains what the **bold** words in this plan mean.



Accessible

This means it is easy for everyone to:

- find and use things
- understand what we do.



Best Practice

The best way to do something based on what we know has worked before.



Disability

A disability is something in the body or mind that can make it hard for a person to do everyday things.

People with disability can find it hard to:

- move and get around
- learn
- talk
- eat
- see
- hear
- understand things

People with disability want the same things as everyone else.



Inclusive

This means everyone can:

- take part
- feel like they belong.



Intellectual Disability

An intellectual disability affects how you:

- learn new things
- solve problems
- communicate
- do things on your own.



Justice system

The justice system makes sure everyone is treated fairly and follows the law.

It includes:

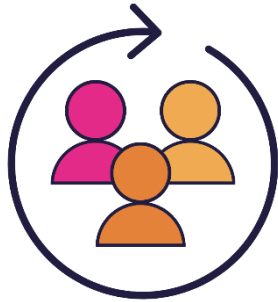
- police
- courts
- prisons.



Supported decision-making

Helping people make their own decisions and stay in charge of their own lives.

Our autism action plan



Our autism action plan will help us be **inclusive** of autistic people and their families and carers in South Australia.



Our autism action plan follows the SA Autism Strategy 2025-2029.



Our plan relates to 5 important areas from the SA plan.



We explain the 5 important areas and our actions on the next few pages.

1. Getting an autism diagnosis

We will share information to help people know:



- how they can be tested for autism



- what help is available if a doctor says someone is autistic.

2. Working and earning money

We will:



- help our staff learn more about autism

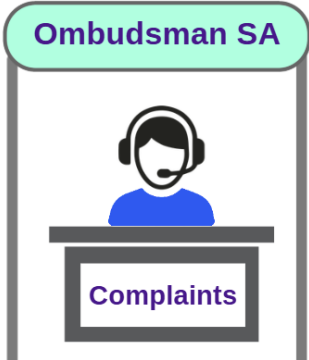


- support our autistic staff to do well in their job.

3. Finding and using services



We want our services to be easy for autistic people to find and use.



This includes making it easier for people to make a complaint to Ombudsman SA about state or local government.

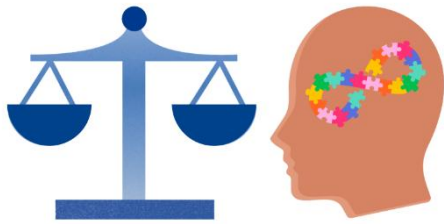
Ombudsman SA helps people with complaints about the government and local councils in South Australia.

4. Taking part in the community



We want the events that we organise to work well for autistic people and feel safe for them to go to.

5. The justice system



We want to make sure the **justice system** is fair for autistic people.

We will support autistic people when they need to go to the criminal court by:



- developing resources to explain what they can do and must not do when they are in court



- arranging for the court support dog to attend court with them, where possible



- making sure there are people who can make sure autistic people have communication support, if needed



- letting an autistic person who has experienced a serious crime tell the court about the crime in a way that feels safer and better for them.